

CERTIFICATE OF:

# Affordable Housing Management

Take the first steps towards a rewarding career in Property Management for Affordable Housing by enrolling in this course TODAY!

The San Diego Housing Federation (SDHF), in partnership with MiraCosta Community College, developed The Affordable Housing Management Academy as an academic program to supply the necessary tools, skills, experience, and mentorship for students to launch a career within affordable housing property management.

## Program Details:

### ● Deep Industry Knowledge

- Gain understanding of fair housing laws & ethics, property financials, variance reports, & reading financial statements
- Obtain skills in customer service, resident confidentiality, the move-in/out processes, compliance, marketing, resident interactions, problem-solving, addressing maintenance requests, & working with resident services
- Receive in-depth training of leadership skills, multi-tasking, and organizational skills
- Experience real-life scenarios when it comes to problem-solving and addressing resident issues
- Increase knowledge on the development and operation of affordable housing

### ● Mentorship

- Students are paired with professionals working within the affordable housing industry
- Mentors are recruited by SDHF from organizations including:
  - ConAm Management Corporation
  - Solari Enterprises
  - Wakeland Housing and Development
  - Community HousingWorks
  - Hope Through Housing

### Structure

- Two-course program:
  - Introduction to Affordable Housing Management (NCAHM 50).
  - Emerging Leaders in Affordable Housing Management (NACHM 51).
- Courses are 8-weeks long. Students earn a certificate of completion in one semester!
- Courses offered in-person/online and on Saturdays.

### Who Should Attend

- The Affordable Housing Management program seeks to help individuals who come from lower socio-economic backgrounds, individuals of color and those who might have grown up within an affordable housing community obtain gainful employment in property management and the affordable housing industry.
- No previous housing experience or college courses are required to enroll.

### Fees

- Course is free of cost to AHM program participants.

**If interested in learning more about the program please scan QR code.**



### For more information please contact:

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*No applicant will be denied based on their race, color, religion, national origin, ancestry, disability, gender, gender identity, gender expression, sexual orientation, marital status, medical condition, or genetic information. The program will be maintained to ensure equal treatment of all who wish to participate in this program.*